

# QUALITY POLICY

1. Ludlum Systems Ltd considers the Quality aspects of the business to be of greatest importance; only services leading to lasting customer satisfaction will be determined as part of the Quality System.
2. Ludlum Systems Ltd aims are to meet Customer requirements and as a result of this, the Company maintains a Quality System accredited in accordance with **BS EN ISO 9001:2015**
3. The Management Team of Ludlum Systems Ltd take executive responsibility for the quality of its products and implement this quality policy through the line management team to the employees, suppliers, and Subcontractors.

Quality Objectives will be set out by the Management Team and the means by which they can be measured will be determined. These will be documented at the Management Review Meeting

- 4 Management practices and employee work activity will, without exception, promote on time delivery of products to our customers, which are in conformance with the customer requirements and competitively priced. In addition, Ludlum Systems Ltd is committed to a policy of continual improvement in the quality of its products. The principle of Continual Improvement will be addressed at the Management Review Meeting and measurement of this improvement will be established in Quality Procedures.
- 5 Ludlum Systems Limited require and expect our supply chain, including suppliers and sub-contractors to adhere to our quality requirements, which we flow down to them within various documents for approval.
- 6 Quality System documentation will be prepared accurately and adequately to describe the application of the Quality programme, in concise documents readily available to all personnel with regard to areas of activity.
- 7 The requirements of the Quality programme shall be fully applied by all Company personnel and will ensure that all records of activity and process are maintained.
- 8 This Statement will be reviewed at Management Review Meetings to ensure continued suitability.



Dr Paul Read  
Director  
September 2023